

Spectator FAQs
Trampoline and Tumbling National Age Group Open
2nd- 3rd October 2021

Event Information

Venue Address

Telford International Centre, International Way, Telford TF3 4JH

Parking

Parking is available at Telford International Centre £4.50 per car. Please enter the car park via Gate A and park in Car Park 2, Entrance E2

Additional Transport Links

If travelling by plane, the local airports are Birmingham International, an hour's drive to the venue.

If travelling by train the local train station is Telford Central (15 Minute walk/ 10-minute drive to venue).

Accessibility

Telford International Centre is a fully accessible venue. British Gymnastics strive to ensure our events are inclusive to all. Should you have any specific additional needs that may require our consideration prior to your attendance at the event please do not hesitate to contact the Events Team on events@british-gymnastics.org Please provide us with as much detail as necessary to ensure we can facilitate appropriate action so all have a positive experience

Spectator door times

Saturday 2nd October: 08:00 am

Sunday 3rd October: 08:00 am

Photography

As part of British Gymnastics COVID-19 Safe Return to Events there will be no official photographer at this event, However BGTV will be in operation.

Spectator photography is allowed in line with British Gymnastics Photography Policy. Please follow the [link](#) for our current photography policy for all British Gymnastics national events.

Merchandise

Unfortunately, there will be no merchandise sale at this event.

Food and drink

There are food outlets available inside the venue, however Telford International centre is a cashless venue.

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Results

Scoring and Results will be provided by BG Score.

Live scores will be available using the 'BG Score' app for iOS and Android which is free to download from the iTunes and Google Play stores.

Instant video replay of the routines will be available to British Gymnastics members via the iOS app subject to technology facilities at Telford International Centre. Members will be required to log in on the app with their British Gymnastics membership number and password.

PDF results will be available after the event by searching for the Trampoline and Tumbling National Age Group Open 2021 using 'Find an Event or Result' on the [British Gymnastics website](#).

Frequently Asked Questions

How do I get a ticket, and do I need to print it off?

Tickets are available to purchase from the British Gymnastics Official Shop by visiting <https://www.british-gymnastics.org/shop/catalog/category/view/s/tickets/id/13/>

Due to the ongoing pandemic and in a bid to minimise close contact and avoid cash handling, tickets will not be available 'on the door' but can be purchased, in the lead up to and throughout the event, online.

Tickets will be scanning upon arrival. Tickets can be presented for scanning on your mobile device or by displaying a printed copy of your ticket at the ticket desk.

Where do I go when I arrive?

Upon arrival, please make your way through the main entrance and follow British Gymnastics signs to the Spectator Entrance. Here your ticket will be scanned at the ticket desk to allow you access to the competition arena.

Once I leave the venue can get back in?

After you have registered your spectator ticket at the ticket desk, you will be provided with a spectator wristband which will allow you entry in and out of the facilities throughout the competition day.

Can I bring a bag into the venue?

Telford International Centre allows spectators to bring bags into the venue with them. Please note, it is the responsibility of the owner to safeguard their own personal belongings.

Where do I meet the coaches/ collect gymnasts?

Parents/guardians should arrange meeting point with their lead coach prior to arriving at the event.

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Where can I buy merchandise?

British Gymnastics merchandise will be available to purchase from the [British Gymnastics Official Shop](#).

Covid-19 Frequently Asked Questions

Do I need to complete a COVID-19 test prior to attending?

British Gymnastics encourage all event attendees to undertake a lateral flow test and perform a 'self-screening' for COVID-19 symptoms prior to travelling to the event.

Do I have to wear a mask?

Although face masks are no longer a legal requirement, we strongly encourage the use of face coverings when entering and moving within the venue (unless exemptions apply). Face coverings are not required when seated yet are still recommended.

If the event is cancelled, will I receive a full refund?

If the event is cancelled as a result of COVID-19, British Gymnastics will issue a full refund to all ticket purchasers.

Where do I find additional COVID-19 Event Safety Information?

Event safety information can be found in the Event Spectator COVID-19 Safety Guidance document and the Event Participant COVID-19 Safety Guidance